



REPLIES TO PRE BID QUERIES
TENDER DOCUMENT NO. IGL/ET2/CP/CM18837
HIRING OF VEHICLES ON MONTHLY BASIS FOR A PERIOD OF 03 YEARS

Sl.No	Section	Bidders Query	IGL Response
1	IFB Technical BEC clause no.- 7.4	1. Details of Vehicles Used in Previous Work Orders: In the Technical Bid, it is mentioned that the bidder is required to provide the details/documents of the vehicles deployed under the work orders submitted as supporting experience documents. In this regard, we would like to clarify that most of the vehicles deployed under our previous work orders have already been sold, and therefore, we no longer have the relevant documents for those vehicles. Kindly clarify whether, in such cases, we may provide the details and documents of the vehicles currently available with us instead of the vehicles that were deployed under the previous work orders.	Details of the vehicles (RC & Permit copy) under referred contract by the Bidder, either on going or completed, to be provided along with PO and execution certificate inline with BEC clause no.- 7.4(i) (page no.-11).
2	IFB Technical BEC clause no.- 7.4	2. Supporting Documents for Vehicles: Further, kindly clarify the exact requirement regarding the supporting documentary proof for the vehicles. Specifically, please confirm how many documents are required for each vehicle, such as RC, Permit, Fitness Certificate, Insurance, Pollution Certificate, or any other applicable document. We request you to kindly provide a clear, point-wise clarification regarding the above queries so that we can submit our bid in accordance with the tender requirements.	With reference to your query regarding the supporting documents for proof of vehicles, following are required against BEC Clause 7.4(i), Point No. 2 (page no.-11): 1. Valid RC, 2. Valid taxi permit (at the time of execution of referred purchase order) Further, on award of work, all documents required as per scope of work needs to be submitted.
3	SOW	1. GPS Validity / Data Storage The tender specifies that the GPS device should provide one year of data storage/history. However, as per our understanding and discussions with GPS service providers, this requirement is not practically feasible under the standard GPS plans available in the market. Kindly clarify whether a GPS device with a lower data storage period will be accepted, or if the bidder is required to arrange a separate data storage solution to meet this requirement.	Tender conditions prevail as per Tender SOW Clause no.-1.4(f) (page no.-64)

4		2. Digital Log Sheet in Case of GPS Failure The tender requires a fully digitalized log sheet. However, if the GPS device fails to function due to technical issues, network connectivity problems, server downtime, or any other system glitch, it will not record the vehicle movement for that particular day. In such cases, how will the digital log sheet be generated and accepted? Kindly clarify the procedure to be followed for such exceptional circumstances.	The digital log sheet in case of GPS failure, it is clarified that as per the SOW clause no. 2.0 GPS & APP-BASED MONITORING SYSTEM (c) (page no. 65): "Monthly billing shall be based on GPS-generated reports verified by IGL/User officials. " Accordingly, the bidder shall ensure that the GPS system remains functional throughout the contract period. Billing shall be processed based on the GPS-generated reports duly verified by the IGL/User officials, as stipulated in the tender document.
5	SCC Clause No. 10.0	Driver Salary and Availability of Verified Log Sheets As per the tender, driver salaries are to be paid by the 10th of every month. For timely salary processing, we require the verified log sheets well in advance so that driver payments can be made without delay. We also request that monthly payments against submitted bills be released on time, as operational expenses such as driver salaries, fuel, maintenance, and other costs are incurred on a regular basis. Kindly clarify: • The timeline for providing verified log sheets. • The expected schedule for monthly payment release.	The availability of verified log sheets and the timeline for release of monthly payments, it is clarified that the same shall be governed by SCC Clause No. 10.0 – Terms of Payments (Page no. 57) of the tender document. Accordingly, the contractor shall comply with the provisions of SCC Clause No. 10.0, and payments shall be processed as per the terms and conditions stipulated therein.
6	SCC Clause No. 10.0	Payment Timeline (TAT) Kindly confirm the exact Turnaround Time (TAT) for release of payment from the date of submission of a complete and correct invoice/bill.	The payment shall be processed in accordance with the provisions of SCC Clause No. 10.0 – Terms of Payments (Page no.-57), subject to submission of complete and correct invoices/documents as stipulated in the tender.
7		Transportation of Tools and Equipment As per the provisions of the Motor Vehicles Act and applicable transport regulations, passenger vehicles are not permitted to carry heavy tools, equipment, or materials. Kindly clarify how this requirement is to be complied with if such items are required to be transported during the execution of the contract.	It is clarified that the vehicles are primarily intended for the transportation of equipped manpower for O&M and project activities. Further, the contract shall be governed by the applicable laws, and the terms and conditions of the contract.
8	IFB Technical BEC Clause No. 7.3 and 7.4	Vehicle Document Upload Requirement Kindly confirm the number of vehicle documents required to be uploaded at the tender submission stage. Please also clarify whether documents for all proposed vehicles are mandatory at the bidding stage or if documents for only a specified number of vehicles are required.	The vehicle documents required as per BEC to be uploaded at the tender submission stage, it is clarified that the requirement shall be governed by the provisions of the tender document, particularly BEC Clause No. 7.3 and 7.4(i) point 2 (page no. 10 & 11). "1. For qualifying for more than one SOR, the bidders need to qualify the cumulative BEC, both technical & financial. 2. In support of the above, Documentary proof in the form of copy of Valid RC, Valid taxi permit (at the time of execution of purchase order) must be submitted with the bid." Accordingly, bidders are requested to submit the requisite vehicle documents strictly in accordance with the above-mentioned clauses of the tender document.

9		We have sought clarification regarding the acceptance of an equivalent or higher model in place of the EECO vehicle specified in SOR-2 (Delhi). We request you to kindly clarify the same through the corrigendum.	Tender conditions prevail, the specified vehicle is to be provided
10	SOW Clause no.- 7	1. Extra Kilometer Charges (CNG): Kindly clarify the meaning of the remark mentioned in the Schedule of Rates (SOR), Pages 74-91, under the column "Extra KM Charges – CNG (10% Extra KM for Pooled)". Please explain how this provision will be applied for billing purposes.	As per SOW Clause no.- 7 (f) (Page no.-66) and SOW Clause no.- 9 (Page no. 67), the quarterly calculation for extra KMs shall be done on KM pooling basis department/GA wise
11		2. Type of Vehicle for Transportation of Tools: Kindly clarify whether the passenger vehicles specified in the tender are also required to carry tool boxes and equipment. If tools and materials are to be transported regularly, we request that an appropriate cargo vehicle category (such as Maruti Eeco Cargo or equivalent) be included in the scope of work, as carrying commercial tools in a passenger vehicle may not be permissible under applicable transport regulations.	It is clarified that the vehicles are primarily intended for the transportation of equipped manpower for O&M and project activities. Further, the contract shall be governed by the applicable laws, and the terms and conditions of the contract.
12	SCC Clause No. 10.0	3. Payment Terms: Kindly confirm the payment timeline, i.e., within how many days the payment will be released after submission of the monthly bills along with all required documents.	The payment shall be processed in accordance with the provisions of SCC Clause No. 10.0 – Terms of Payments (Page no.-57), subject to submission of complete and correct invoices/documents as stipulated in the tender.
13	IFB Clause no. -8.0	4. Empanelment of Vendors: Kindly specify the number of vendors proposed to be empanelled under each vehicle category.	The number of vendors proposed to be empanelled under each vehicle category will be prevail as per Tender condition IFB Clause no. -8.0 "TENDER EVALUATION METHODOLOGY" point no. -4 Split of Award (Page No.-12)
14	SOW Clause no.-3.0(c) and Claus	5. Labour Law Compliance Documents: Kindly clarify the documents required to be submitted along with the monthly bills for compliance with labour laws, such as ESI, EPF, wage registers, attendance records, challans, or any other statutory documents.	This is to clarify as per SOW all Statutory compliances are mandatory to comply. The following documents to be submitted along with the monthly bills (Page no.-65): 1. Drivers' salary payments shall be made through online bank transfer and salary sheet should be attached along with bills. 2. As per SOW Clause no.-3.0(c) and Clause no.--4.0 "All statutory compliances related to EPF, ESI, and the Minimum Wages Act (as applicable in the respective states) shall be mandatory, and the entire responsibility for compliance with the same shall rest with the bidder" so it is mandatory to submit payment challan of above compliances along with bills. 3. It is further to clarify that, the Bidder is required to comply all the statutory compliances as per the new labour codes as applicable and as amended from time to time including the payment of wages before the expiry of the 7th day of the succeeding month.
15	IFB Clause no.- 5		Tender no. IGL/ET2/CP/CM18337 may be read as: IGL/ET2/CP/CM18837